



FAQ

Q. What is Diwee Social?

A. Diwee Social is a Social Membership Network that is like the world's largest focus group. They pay Independent Affiliates to use their cell phones and mobile devices to rank and share mobile apps, products and services.

Q. Where does the money come from that pays the Affiliates?

A. Each action that an Affiliate takes within the Diwee Life App generates a commission. This commission comes from the per action fee that Diwee Social charges ad networks and companies to gain access to their membership network.

Q. Is Diwee Social a Pyramid System?

A. **NO** - There are guidelines set by the Federal Trade Commission that help consumers discern legitimate plans from illegal ones. The difference between a Network Marketing Company from a pyramid scheme is that networking companies are offering a product or service while pyramid schemes do not.

R. Does the Diwee Social Management Team have the experience needed to take Diwee Social global, and to manage growth in a controlled fashion?

A. The Management Team is made up of members with a broad range of experience in business and marketing development. All of them bring varying skill sets to the table including building international organizations in several industries. In addition, specialized talent is being recruited and brought into the business plan execution team. As a start-up they are on track with a reasonable timeline to bring the Diwee Social opportunity to the world.

Q. Will there be enough product inventory to keep pace with the rapid growth of the company?

A. One of the Investors into Diwee Social brings thousands of business and industry contacts with them that would provide Diwee Social with vertical revenue streams and inventories for their affiliate base. They have also hired managers who have the experience related to on boarding these various inventories.

Q. What does a “legally open country” mean?

A. A legally open country is where Paid Affiliates are able to earn commissions from the ranking and sharing activity of their teams. The current legally open countries are USA and Colombia. Countries soon to legally open are Canada, Mexico, Peru, Brazil, UK, and Japan, followed by many other countries worldwide. Refer to the Diwee Social International Expansion Plan.

Q. What does Rank and Share Mean?

A. This is the method used to give our opinion on mobile apps, products and services (MAPS). Within the app you are provided a daily inventory of MAPS to rate

Q. Can more than one person use the same device with separate accounts?

A. No you cannot. The app is assigned to a particular device signature and multiple accounts cannot be operated from a single device.

Q. Can you use a computer to rank and share?

A. No you cannot. The Diwee Life App is for the mobile environment and can be uploaded to phones and tablets, but is not available to computers. Emulators are not allowed. An Affiliate will have their position permanently terminated if they use one. Mobile device unique ID addresses are connected to the Diwee App and the Diwee System will automatically track and notify the Company of emulator use.

Q. What's the age limit:

A. 18 years old and up

Q. What is a Paid Affiliate?

A. A Paid Independent Affiliate is a person who has been invited to download the Diwee Life App via an invitation link, and has set up their profile in the App, and has upgraded the App via an in App purchase of \$50 USD. A Paid Independent Affiliate can earn commissions and enrol other Affiliates and build their business.

Q. What is a Free Affiliate?

A. A Free Affiliate is a person who has been invited to download the Diwee Life App via an invitation link, and has set up their profile in the App.

- Free Affiliates can then rank and share and earn COINS for actions.

- They get a secure spot in the Team Building Structure
- They can also purchase coins in the App that they can use for invites
- When they achieve 10 Coins they can use the coins to buy a link to invite an Affiliate to join Diwee Social.
- Free Affiliates DO NOT earn commissions UNTIL they are a Paid Affiliate.
- Free Affiliates cannot enrol other Affiliates unless they do so through using 10 Coins to purchase an invitation link.
- The free Affiliates do not count towards Tier Qualification (see Compensation Plan)
- At any time they can upgrade to a Paid Independent Affiliate via a \$50 USD in App purchase. As soon as they upgrade their App they become eligible for earning commissions.

Q. What steps do I need to take to enroll as an Affiliate?

A. The person who introduced you to Diwee will send you a link from inside of their app that will take you to the App download. You will download the App, then set up your profile within the Diwee Life App. You should upgrade IMMEDIATELY. That costs \$50 USD. This will enable you to earn commissions on actions taken by people in your TBS, (people below you in your group) plus earn coins towards your own account. (Enrolment and Upgrade Section of the Quick Start Guide)

Enrollment Changes

With our new system, once an affiliate is enrolled under their enroller, they will not be able to move their affiliation to any other affiliate.

Cancellation

We are sorry that you want to cancel your membership with us. If you'd like to come back, you will be able to after serving a 6 month waiting period. For affiliates outside the US it can up to a month for a refund, depending on your financial institution. Please send an email to customer support to request your cancellation. support@divvee.social

Email Changes

If your email address was entered incorrectly, please send customer support an email with the old, incorrect email and your new, correct email address. This is not to transfer your account to someone else but for minor spelling errors that were made during enrollment. We will not make major changes to your email address. We will only correct little spelling errors made when you enrolled.

Duplicate Account

We understand an affiliate appears more than once in your back office. This happens when an affiliate makes more than one account. In many cases, the affiliate struggled to make the account and thought the first account did not go through. Please inform your affiliate and have them contact customer support directly. We will work with them to delete any duplicated accounts.

Thank you for taking care of your affiliates!

Login Problems

Please follow these steps to reset your password or retrieve your username.

click this link: <http://dashboard.divvee.social/#!/login>

For retrieval of username, simply click "forgot username" and enter your email. Your username will be sent to your email.

If you forgot your password follow these steps:

1. Click forgot password.
2. Enter your username. A temporary password will be sent to your email.
3. On the login screen enter your temporary password. You will then be redirected to create a new password.
4. Enter the temporary password you were emailed.
5. Enter your new password.
6. Enter new password again.
7. When you submit you will be logged in with your new password.

Login Error

We understand that you have a great desire to Rank & Share. You may not be able to if you do not have the most up-to-date version of the app. If you receive an error please:

1. Logout of the app.
2. Make sure there are no updates pending in the app store.
3. Log into your back office on a computer (not a mobile device).
4. Update your profile and verify your email.
5. If you still are getting the error code, delete your app and download it again.

After doing so, you may go back into the app and continue with Rank & Share.

Thank you for your patience and support in Diwee!

No Content Available

We are continually adding new inventory to the system to give you the most amount of actions possible. Thank you for your patience. Please remember to keep your app up to date to receive new inventory.

Disclaimer:

Diwee Social Executive team continues to move ahead with updates to the Diwee Life App and improvements to the corporate structure. Therefore, this document is subject to ongoing upgrades to be compliant with Company information.